



ACTION IN THE AFTERMATH

A GUIDE TO CREATING A COLLISION PROCEDURES PLAN

A serious collision could sink a small business. That's why it's critical to understand and plan for the events that follow. A collision procedures plan can help protect your business, despite the risks you can't control.

1 COLLISION RESPONSE

1. EXCHANGE INFORMATION
2. CALL MANAGER
3. NOTIFY INSURANCE COMPANY
4. SEND PERSONNEL TO THE SCENE
5. MANAGE SERVICE DISRUPTION



2 INVESTIGATION

6. COMPLY WITH DOT TESTING
7. RESPOND TO LAW ENFORCEMENT INVESTIGATION
8. ENGAGE TOXIC CLEANUP SERVICES*
9. MANAGE MEDIA EXPOSURE
10. COORDINATE INSURANCE COMPANY REQUESTS
11. GATHER DOCUMENTATION



4 SETTLEMENT

16. MANAGE MEDICAL, PROPERTY, AND LIABILITY CLAIMS
17. BE PREPARED TO DEFEND AGAINST THIRD-PARTY CLAIMS
18. BE PREPARED TO FIGHT A LAWSUIT



3 BUSINESS DISRUPTION

12. REPAIR VEHICLE
13. MANAGE DRIVER DOWN-TIME
14. PREPARE FOR A PREMIUM HIKE
15. COMPLY WITH FMCSA AUDIT*



At Lytx, we strive to help you prevent collisions on your routes, but when they do happen, our solutions help you identify risks, and enable you to take action that can save lives and money.

*If applicable: This material is intended for general information purposes only and does not constitute legal advice. For legal issues that arise, the reader should consult legal counsel.